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ORIGINAL

ARIZONA CORPORATION COMMISSION

March 16, 2010

To: Docket Control

RE: Liberty Water-Rio Rico Utilities, Inc. - Customer Comments
Docket No. WS-02676A-09-0257

Please docket the attached 6 customer comments OPPOSING a rate increase in above case.

Customer comments can be reviewed in E-docket under the above docket numbers.

Filed by: Utilities Division - Consumer Services

Arizona Corporation Commission
DOCKETED

MAR 17 2010

DOCKETED BY

[Handwritten signature]

RECEIVED

2010 MAR 17 A 8:59

AZ CORP COMMISSION
DOCKET CONTROL

WS. 02676A. 09.0257

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Guadalupe Ortiz

Phone:

Fax:

Priority: Respond Within Five Days

Opinion No. 2010 85703

Date: 3/15/2010

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

First:

Last:

Complaint By: Mercedes Y. and Hect Delgado

Account Name: Mercedes Y. and Hector J. Delgado

Home:

Street:

Work:

City: Rio Rico

CBR:

State: AZ **Zip:**

is: Cellular

Utility Company: Liberty Water-Rio Rico Utilities Inc.

Division: Sewer

Contact Name:

Contact Phone:

Nature of Complaint:

Correspondence Received - Opinion Opposed:

RE: Docket No. WS-02676A-09-0257

3-01-10

Mercedes Y. Delgado / Hector J. Delgado

Phone:

Cell Phone:

Email:

I don't think this is a fair deal. Take in consideration that we at this moment can not afford this increase.

Thank you.

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Opinion docketed with the Docket Control Center of the Arizona Corporation Commission to be made part of the record. CLOSED

End of Comments

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Date Completed: 3/15/2010

Opinion No. 2010 - 85703

WS-02676A-09-0257

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Richard Martinez

Phone: (602) 225-6800

Fax: (602) 225-6809

Priority: Respond Within Five Days

Opinion No. 2010 85736

Date: 3/15/2010

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: **First:** Monica L. **Last:** Sotelo

Account Name: Monica L. Sotelo

Home:

Street: 1

Work:

City: Rio Rico

CBR:

State: AZ **Zip:** 85648

is:

Utility Company: Liberty Water-Rio Rico Utilities Inc.

Division: Water

Contact Name:

Contact Phone:

Nature of Complaint:

Docket No. WS-02676A-09-0257

Discepeamen pero no se me hace justo tener que llegar ha esta peticion, pro el alto porcentaje del aqua que quieren agegar. Ya que la economia del pais ne este memento es muy baja y en el trabajo nos quitan horas. Espero que me comentario serras del algo y no procede el alsa del agua.
Gracias

(Paraphrasing: Excuse me but I see no justice in the high percentage of a rate increase for our water. The economy is currently in bad shape and at our jobs the hours are being reduced. I hope my comment is taking into consideration regarding our water rates. Thank you)

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

3/15

Emailed to Phoenix to docket.

FILE CLOSED.

End of Comments

Date Completed: 3/15/2010

Opinion No. 2010 - 85736

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Jenny Gomez

Phone:

Fax:

Priority: Respond Within Five Days

Opinion **No.** 2010 **85680**

Date: 3/12/2010

Complaint Description: 08A Rate Case Items - Opposed
 N/A Not Applicable

First:

Last:

Complaint By: **Allison**

Moore

Account Name:

Home:

Street:

Work:

City: Nogales

CBR:

State: AZ **Zip:** 85628

is: E-Mail

Utility Company: **Liberty Water-Rio Rico Utilities Inc.**

Division: Sewer

Contact Name:

Contact Phone:

Nature of Complaint:

Docket Number WS-02676A-09-0257

REFERENCE: LIBERTY WATER - RIO RICO UTILITIES, INC

On behalf of the members of the Fresh Produce Association of the Americas (FPAA) I am writing to oppose the rate increase requested by Rio Rico Water. The FPAA represents over 100 produce companies located in Rio Rico and Nogales. The proposed rate increase would create an immediate and negative impact on area businesses. The Rio Rico produce industry already faces challenges doing business in Arizona. Increased cost of doing business would be another factor driving companies to shift their operations to other ports of entry in California and Texas. This would directly impact revenue in Arizona, would eliminate jobs in the region and would have ripple effects throughout the area in having the quality of life of Arizona residents. The FPAA respectfully requests that the Arizona Corporation Commission denies the requested rate increase and explores more rational and manageable plans.

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

3/12/10

Emailed to Phoenix for Docketing

File Closed

End of Comments

Date Completed: 3/12/2010

Opinion No. 2010 - 85680

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

WS-02676A-09-0257

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Jenny Gomez

Phone:

Fax:

Priority: Respond Within Five Days

Opinion No. 2010 85685

Date: 3/12/2010

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: **First:** Maria S. **Last:** Barnett

Account Name: Maria S. Barnett

Home:

Street:

Work:

City: Rio Rico

CBR: 1

State: AZ **Zip:** 85648

is: Other

Utility Company: Liberty Water-Rio Rico Utilities Inc.

Division: Sewer

Contact Name:

Contact Phone:

Nature of Complaint:

Docket Number WS-02676A-09-0257

REFERENCE: LIBERTY WATER - RIO RICO UTILITIES, INC

Por favor, estomas pidiendo que no se incremente el precio del agua, ya que es vital, y la situación económica esta muy mal.

Gracias

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

3/12/10

Emailed to Phoenix for Docketing.

File Closed

End of Comments

Date Completed: 3/12/2010

Opinion No. 2010 - 85685

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Jenny Gomez

Phone:

Fax:

Priority: Respond Within Five Days

Opinion No. 2010 85687

Date: 3/12/2010

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: **First:** Paula T. **Last:** Rodriguez

Account Name: Paula T. Rodriguez

Home

Street: -

Work:

City: Rio Rico

CBR:

State: AZ **Zip:** 85648

is:

Utility Company: Liberty Water-Rio Rico Utilities Inc.

Division: Sewer

Contact Name: -

Contact Phone: 520-291-1234

Nature of Complaint:

Docket Number WS-02676A-09-0257

REFERENCE: LIBERTY WATER - RIO RICO UTILITIES, INC

No se nos hace bien el aumento del agua, ya que la economic esta muy mal, y se me hace exajerado el aumento.

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

3/12/10

Emailed to Phoenix for Docketing.

File Closed

End of Comments

Date Completed: 3/12/2010

Opinion No. 2010 - 85687

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Jenny Gomez

Phone:

Fax

Priority: Respond Within Five Days

Opinion **No.** 2010 85683

Date: 3/12/2010

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: **First:** Samuel **Last:** Davis

Account Name: Samuel Davis

Home: 504-000-1111

Street: 4 S. Broadway

Work: 504-000-1111

City: Rio Rico

CBR:

State: AZ **Zip:** 85648

is:

Utility Company: Liberty Water-Rio Rico Utilities Inc.

Division: Sewer

Contact Name:

Contact Phone 504-000-1111

Nature of Complaint:

Docket Number WS-02676A-09-0257

REFERENCE: LIBERTY WATER - RIO RICO UTILITIES, INC

Es injusto para la clase de tercera edad este incremento tan exajerndo al consumo del agua. I peor para la gente juvolada que viven al dia!

End of Complaint

Utilities' Response:

N/A

End of Response

Investigator's Comments and Disposition:

3/12/10

Emailed to Phoenix for Docketing.

File Closed

End of Comments

Date Completed: 3/12/2010

Opinion No. 2010 - 85683
